



Laura Leonard
President

Thank you for your support of Our Hospice of South Central Indiana. As a not-for-profit care provider we need the generosity of our communities to help us fulfill our mission To Make Every Moment Count. We are grateful for your commitment to help us be successful at providing the highest quality care to all who need it. 2020 has been a different year, as we responded rapidly to the pandemic with the primary goal of keeping our patients, families, staff and community safe; while continuing to deliver our uniquely caring style of Hospice and Palliative care. I am very proud of the response from every person on our staff, and how quickly everyone adapted to working in a new way while maintaining the highest levels of clinical quality and service.

This stewardship report illustrates how we are **Connecting** our patients to the care and services they need... **Connecting** each patient to expert medical care through clinical and support staff where they reside and at the Hospice Center...**Connecting** our patients and families to social and emotional support through life-goals identification and bereavement support...**Connecting** with individuals enduring a serious or chronic

disease by providing Palliative care to help manage symptoms in partnership with their physician. And this publication is also about **Connecting You**...our generous donors, with our work and our patients. You are important to the success of all these initiatives as we transform the funds you provide into extraordinary care, additional support, peace of mind and yes, even joy for the lives we are privileged to touch every day.

We also work intently at raising funds through annual appeals and events. Many of you know that due to the pandemic we are planning to hold our traditional summer concert as a virtual event, featuring the very popular Yacht Rock Revue band with local connections! The live-streamed concert will air at: Facebook.com/Our Hospice. Be sure to join us on Saturday, September 5 at 7:00 PM. We hope you continue to support our largest fundraising event by becoming a concert benefactor at crh.org/hospice-donate and by purchasing raffle tickets for the chance to win \$10,000 (see information below on how to purchase raffle tickets).

Thank you for your unwavering commitment to Our Hospice and Palliative Care. As we move forward adapting to new circumstances, your continued support is as important as ever!

Laura Leonard, President



Get Your Concert Raffle Tickets!!!

Grand Prize: \$10,000 Cash! 1st, 2nd, 3rd, and 4th prizes from \$500-\$100.

Please send _____ ticket(s) at \$10.00 each for a total of \$ _____ to the address below:

Name _____

Address _____

City _____ St _____ Zip _____

Phone _____ Email _____

Cash Check (payable to Our Hospice of South Central Indiana)

Or purchase tickets on-line using direct debit at <https://www.crh.org/hospice-donate>

Must be 18 years of age or order to purchase tickets. You are welcome to make copies of this form. Please return completed form with payment to: Our Hospice of South Central Indiana, 2626 E 17th Street, Columbus, IN 47201. Ticket purchase is not tax deductible.

Last day to mail entry form is August 28, 2020

Drawing will be held at the end of the Our Hospice Virtual Concert, September 5, 2020. Proceeds benefit care services at Our Hospice of South Central Indiana.

Raffle License # 006814

Thank you to our **2019 Donors** who support our Mission, *To Make Every Moment Count*

Because of space limitations we could not print the names of all of our generous supporters. Please know that we are very grateful for every donation we receive. By the end of 2020 we plan to list all of our 2019 donors on Our Hospice's website.

\$250,000 +
Ruth Wolfe Johnson Estate

\$100,000 +
Connie and Terry Marbach
Kenn E. Williams Estate

\$50,000 +
Faurecia Clean Mobility
David and Joan McKinney
David L. Meyer Estate
Olive Murphy Memorial Hospice Fund,
a fund of Heritage Fund, The Community
Foundation of Bartholomew County

\$25,000 +
The John and Judy Kussman Family Fund
United Way of Bartholomew County
Campaign Donors

\$10,000 +
Clarence E. and Inez R. Custer Foundation
Columbus Regional Hospital & Health System
Decatur County United Fund
Elizabeth R. & Walter C. Nugent Foundation
Fred & Joyce Springmier Charitable Trust
Howard G. Percy
Sharon Risk Stark and David Tiede
White River Broadcasting Company, Inc.
Wood Innovative Group, LLC

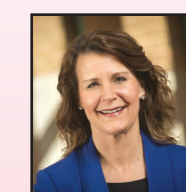
\$5,000 +
Anonymous Donors (1)
AIM Media Operating Indiana, L.L.C.
Anderson Heating-Cooling, LLC.
Decatur Mold Tool & Engineering
Dunlap & Company, Inc.
The Eckerle Family Fund
Elwood Staffing Services, Inc.
Barbara R. Ernstes
Laura and Doug Leonard
Our Hospice of Shelby County Fund, a Fund of
the Blue River Community Foundation
Our Hospice of South Central Indiana Endowment
Fund, a fund of the Heritage Fund,
The Community Foundation of
Bartholomew County
Precision Tools Service, Inc
QMix 107.3 - Reising Radio Partners, Inc.
Raymond James Charitable Endowment Fund
for an Anonymous Donor
Zeh Builders, LLC

\$2,500 +
Anonymous Donors (1)
Judy Allman
American Legion Post 24
Arvin Sango Foundation, Inc.
Ascension St. Vincent - Jennings
Jan and Roger Brinkman
Centra Mortgage Operations
and Mortgage Servicing
Circle K Convenience Stores
Columbus Area Arts Council and the
Indiana Arts Commission

The Conover Foundation, Inc.
John and Gwen Cord
First Financial Bank
Jennings County United Way
Jenny Johnson
Steve and Shelli Loheide
Jim and Marcie Lyons
Suzi Ricketts
Margaret Martin Roth Charitable Endowment Fund,
a fund of the Hamilton County Comm. Found.
Tom and Barbara Schoellkopf
SEI Private Trust Company
SIHO Insurance Services
Linda Smiley

\$1,000 +
Anonymous Donors (5)
Pamela and Daryl Abner
Allied Collection Service, Inc.
Tony Badolato and Family
Martin and Ruthann Bailey
Rick and Dorothy Bailey
Bartholomew County Beverage, Inc.
Biehle Electric, Inc.
Bradshaw Building Specialties, Inc.
Centra Credit Union
Central Indiana Community Foundation - CICF
Cincinnati Reds
Susan Cline
Coca-Cola Bottling Company, Inc.
Mark and Mimi Conover
Corvette Club of Columbus
Timothy and Carole Cottingham
Country Chevrolet Buick, Inc.
The Lancaster Family
Bill Crase
Dave and Pam Dailey
Todd Davis
Decatur County Memorial Hospital
Bill and Pam Dees
James Dent
Eileen and Jeremiah DeWire
John and Sandy Ditmars
Mary Doles
Dale and Cindy Doup
Driftwood Builders, Inc.
Duke Energy
E.R. Gray & Associates, PC
Edward Jones
Mike and Christine Elwood
EMCOR Facilities Services
Enclara Pharmacia
Enneking Auto Body, Inc.
Erler Industries, Inc.
ERS Wireless
Gary and Tamara Estep
Glen and Shari Euler
Ron Felicijan
G1 Therapeutics Inc
German American Bank
Global Forming, LLC
Greensburg Power of the Past Antique Club
Bob and Helen Haddad
Becky and Kevin Heilman and Family
Jeff and Joy Hilycord

Tim and Wanda Huffman
Jane Switzer Daniel, Elizabeth, Sarah &
Kathryn Charitable Fund
Tim and Brigid Jarnagin
JCB
Jim "Chief" Miller Memorial Golf Tournament
John and Nan Keach
Marla and Glenn Kemp
Kenny Glass, Inc.
Charles and Nancy Kirlin
Kirr, Marbach & Company, LLC
Drs. Rolf Loescher and Donna Darcy
Marvin Johnson & Associates, Inc.
Frank and Terie McDonald Charitable Gift Fund
Phyllis J. McKittrick
Lisa Metzger
Midwest Jewelry & Coin Exchange
Dave and Tammy Miller
Next Generation, Inc.
North Vernon Moose Family Center Lodge #576
Mike and Amber Owens
PNC Financial Services Group
Anthony and Tonya Ralston
Carol J. Roe
Scavenger Hunt Anywhere
James and Agata Schade Fund
Lynn Schmalz
Daria Schooler, MD
Dale and Julie Schroeder
Hutch and Kevina Schumaker
Alan and Tami Schwenk
Terry and Sherry Shaw
Sisters Floral & Gifts Inc.
Sporleder Rentals
Springmeyer Brothers
St. Mary's Catholic School
State Employees' Community Campaign Donors
Joseph Swegman
Jill Tasker and Doug Stender
Taylor Bros. Construction Co., Inc.
Scott and Amy Terry
The Dayton Foundation
Toyota Industrial Equip. Mfg. Inc.
Truist Campaign Donors
United Way of Greater Cincinnati
Campaign Donors
WAC Transportation LLC
Paul S. Walston Estate
Larry A. White
Linda B. White
Bill and Connie Witkemper
Gena Young



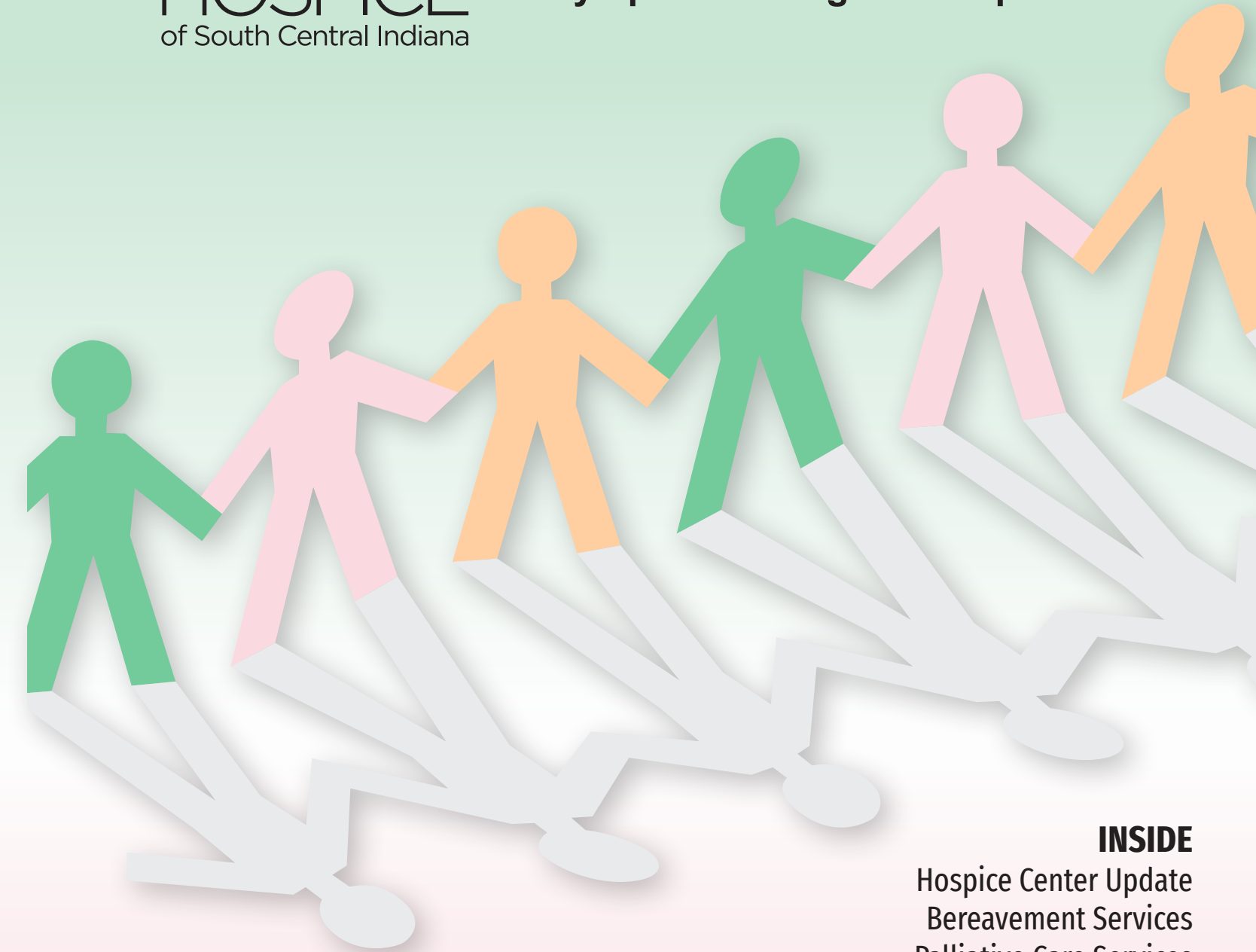
Ellen Brunner
Director of Gift Planning

If you would like to help ensure Our Hospice continues for generations and want to learn more about supporting these important, but under-funded programs (Bereavement, Palliative Care and the Hospice Center), please contact Ellen Brunner at Our Hospice at ebrunner@crh.org or 812-314-8166

STEWARDSHIP REPORT 2019

Our
HOSPICE
of South Central Indiana

Palliative Care
Symptom Management Specialists



INSIDE
Hospice Center Update
Bereavement Services
Palliative Care Services
Summer Concert Update
Raffle Ticket Purchase Opportunity

To Make Every Moment Count

Hospice Center

The Hospice Center, a 14 bed home-like facility, is not financially self sustaining. It was built to serve Our Hospice patients and families with a high-level of care when needed during acute episodes, for caregiver respite, and for families who need time to determine care-giving arrangements. We are extremely grateful for the generous support of the Hospice Center's founding donors, and the more recent support of our benefactors including the Elizabeth R. and Walter C. Nugent Foundation; the Clarence E. and Inez R. Custer Foundation; The Friends of Our Hospice; the Ronnie L. VanSweringen Estate; and the Matt Carothers Team of Northwestern Mutual's gift in support of pediatric care in the Inpatient Center.



Susan comforts a patient, pre Covid-19.

THE THREE LEVELS OF HOSPICE CARE



GIP (GENERAL INPATIENT) CARE: GIP is the highest level of care. When a hospice patient's symptoms or pain cannot be managed in their home setting they may be admitted temporarily into the Inpatient Center where they can receive the intensive symptom and pain management required to provide comfort and return to their place of residence when they stabilize.

"Mom's symptoms were rapidly becoming worse and she decided she wanted hospice care rather than undergo aggressive treatment at her age. One morning, mom woke up confused and in pain calling out to us for help. I immediately called Karen, our hospice nurse, who quickly determined that mom's symptoms could not be managed at home and mom was brought to the Inpatient Center as a GIP patient to relieve her symptoms and make her comfortable. What I remember most about the care Mom received as a GIP patient is that she was treated like family by all who took care of her. We will always be grateful for their loving and compassionate care."



RESPITE CARE: Hospice patients being cared for in their home can be admitted temporarily to the Inpatient Center for Respite Care at the request of their family when they need to be away from their loved one for a short period of time (up to five days).

When a family caring for their grandmother at home needed to travel to a family wedding, the grandmother (a hospice patient) came to the Hospice Center for a short respite stay so the family could celebrate the wedding knowing their loved one was safe and well cared for.



ROUTINE CARE: This is the basic and stable ongoing level of care provided in the patient's place of residence. In the Inpatient Center, Routine Care is only provided in special circumstances, and follows a specific protocol for approval and a financial agreement as the Room and Board cost is not reimbursed, much like any other care facility. The inpatient facility is available for routine level of care temporarily, in circumstances of patient transitions between levels of care or for transitions in the patient's place of residence.

Charlie was being discharged from the hospital to go home to be cared for by his family with the support of hospice. The family needed a few days to prepare the home, so Charlie was cared for at the Hospice Center under Routine Care until the family was ready to care for him at home.



Our Hospice provides care to approximately 1200 patients per year. In 2019, we cared for 527 patients in the Hospice Center for a total of 3,438 in-patient days.



Bereavement

This essential service follows the identified family member(s) for 13 months after the hospice patient has died, and provides support as needed in the form of counseling, group sessions, reading materials, or peer support. Bereavement services are a required offering but not reimbursed in any amount.



Chaplain Nathan talks to a family

Since the pandemic, Our Hospice Chaplains are making bereavement calls sooner and more frequently to offer extra comfort and support. Nathan, Chaplain, tells of his recent experiences.

"I recall speaking to the daughter of a patient who died early in the pandemic. She lived out of state but was able to see her mother before her passing. She struggled with not being able to hold a traditional funeral because at the time only ten people could gather together. She missed the traditional funeral because, "she couldn't hear the stories about her mother," yet she went on to tell me her mother's story."

Recently, I spoke to a patient's significant other who shared how they met at Walmart when they used to have a coffee lounge. She shared, "He was 73 years old when we met . . . and I thought I'm not going to marry him because he could keel over and die one day." They were together 23 years. She said, "He called me his 'Blue light special.'" At the end of nearly every phone call I hear, "Thank you so much for the phone call" or "It's nice to know I have someone I can talk to". Many of them give thanks for the care Our Hospice provided them and their loved one during a difficult time.



"Thank you, you have given me a lot to think about."

"Thank you, thank you, for really listening to me."

"Thank you, having our loved one at home was a blessing, especially since the COVID-19 restrictions were in place at the nursing home. It all worked out!"

IN 2019

WALKED ALONGSIDE



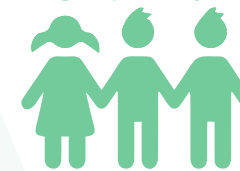
2,065 PEOPLE

PARTICIPATED IN SUPPORT GROUPS



153 ADULTS/CHILDREN

ATTENDED CAMP EVA (grief camp)



29 CHILDREN

Our Hospice's Bereavement program is a free 13 month support service for anyone who is grieving the loss of a loved one. Bereavement care is required, but not reimbursed, by Medicare, Medicaid or insurance. It is only with the generous support of our donors and grantors that we are able to offer our highly rated bereavement care to our communities.

Palliative Care

Palliative care, which is minimally reimbursed, supports the ongoing care of patients enduring a chronic or acute condition such as cancer or heart, lung, liver/kidney chronic disease. These patients are under the care of their physician specialist and our Palliative Care professionals support this care on an ongoing basis. These patients are often immunocompromised, meaning they have a reduced ability to fight infections and other diseases, which heightens their risk for suffering a severe illness from contracting COVID-19. As a result, palliative patients have been faced with increased anxiety and fear and are hesitant about going out into the community to seek medical care, leaving them feeling completely isolated.



Lyndsay, NP, checks a patient's medications



Sara, MSW, visits a Palliative Patient, pre Covid-19

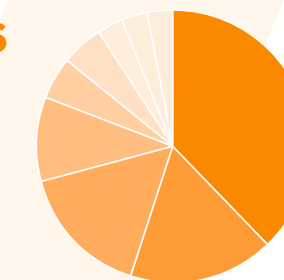
During the pandemic, with Palliative Support and telemedicine, patients were able to remain in their home for visits, eliminating risk of exposure and our RNs and Nurse Practitioners increased their house calls to patients (with proper precautions) when telemedicine visits were not conducive to meeting the needs of the patient. The Palliative care team also increased phone and video contact from nursing, social services and spiritual care staff to provide increased support during this difficult time.

The Palliative care program is made possible through the generous support of all our donors We are very grateful for the support of our community and for all of our donors who have made this important program possible.

Palliative Care is only minimally funded (less than 17% of the services provided are paid for via insurance), and, just as in hospice, Medicare is the primary payor source. We rely on philanthropy, grants and gifts to cover the remaining costs.

PATIENT DIAGNOSIS

Cancer	38%	Debility	3%
Heart	17%	Liver	3%
Lung	16%	Neuro	3%
Kidney	5%	Other	10%
Dementia	5%		



233 PATIENTS SERVED

105 IN HOME

88 AT CRH

40 IN THE OUTPATIENT CLINIC

In 2020, in memory of her parents, Kirby and Caroline Risk, Sherry Risk Stark has made a transformational gift, the largest gift received by Our Hospice of South Central Indiana, to establish an endowment fund in memory of her parents. The James Kirby Risk, Jr. and Caroline Robinson Risk Fund for Palliative Support honors the life lessons her parents taught through their service to others, their civic and humanitarian efforts and their many acts of kindness.

