Care that is part of our community

Our Hospice is a not-for-profit, community-based service that is part of your neighborhood. Our offices and our staff are local and we are privileged to be invited into families' lives. When making the decision to contact any hospice for care, learn as much as possible about the particular hospice you are choosing. There are currently several hospice organizations serving South Central Indiana. You have a choice in deciding which hospice you use, and you should let your physician know which one you prefer.

Remember that not all hospices are alike. For Our Hospice staff, it's not a job, it's our calling and our privilege to be of assistance.



No one is denied

Our Hospice is committed to providing care to individuals with advanced illnesses, and our services cover a 16-county area in South Central Indiana.

Medicare, Medicaid, Veteran's benefits and private insurance cover most services provided by your community hospice. Since Our Hospice is a not-for-profit organization, services not covered may be funded through memorial and private donations, foundations and grants, as well as by the United Way and the United Fund.

Our Hospice of South Central Indiana does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-841-4938. CHINESE

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1,800,841,4938.

JAPANESE

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1.800.841.4938 まで、お電話にてご連絡ください。

Information 812.314.8000

Online: www.ourhospice.org Phone: 800.841.4938 ext. 8000 Email: ourhospice@crh.org

Volunteer

Phone: 812.314.8094 812.314.8031

Intake Referral

Phone: 812.314.8083 Fax: 812.314.8150





Member Agency of United Way of Bartholomew County, Jennings County United Way & Decatur County United Fund



MKT 101 Ed 06/2021



To make every moment count



Your local not-for-profit community hospice

Our Mission:

To make every moment count, by surrounding our patients and families with respectful and compassionate care for as long as we can

Our Hospice of South Central Indiana

Our Hospice professionals and volunteers are specially trained to provide skilled medical and supportive end of life care for people with an advanced illness.

Team approach

- Physician-directed pain and symptom management
- Medications, medical equipment and supplies required for hospice care
- A nurse on-call 24 hours per day, seven days per week
- Home health aides to assist with personal care
- Consultation and visits by a Hospice Team as needed, including a physician, registered nurse, social worker, and chaplain
- Volunteer support for patients and families
- Patient and family education and instruction on care
- Bereavement support

Hospice care where the patient calls home

Hospice care is provided in the patient's home, to support and guide the daily care provided by family members. While most of our patients are in their home, others reside in a long-term care facility or assisted living facility. Families often tell us they wish they had elected hospice care earlier. The earlier someone begins receiving hospice, the more care, assistance and support we can provide.

How to request Our Hospice

Our Hospice care is available to anyone in our service area whose doctor has indicated that his or her medical condition is no longer responding to treatment. If a primary physician recommends hospice care, you as a patient or family member can choose which hospice you want. Be specific and request Our Hospice. Individuals can also call us directly for information.

Contact our Intake/Referral Department with any questions you may have or to schedule an informational session with a Referral Specialist.

> Intake/Referral Phone: 812.314.8083 Email: ourhospice@crh.org

Available to residents in Extended Care or **Assisted Living Facilities**



Residents of facilities who are eligible for the Medicare or Medicaid Hospice Benefit, as well as those with private insurance, may receive hospice services. Our Hospice team members regularly visit residents to provide care to support

patients and their families.

Our Hospice does not replace the care provided by the extended care or assisted living facilities. Our nurses are specialists in the area of pain management and symptom control. Our aides provide additional personal care often needed by a patient with an advanced illness. Thus, we complement the care provided by the facility staff. Our Hospice team coordinates the patient's care with the facility physician and staff to ensure the patient and family are receiving the appropriate care and support.

Hospice Center

The Hospice Center, located in Columbus, Indiana, is the only inpatient facility in our service area. The facility is for patients who need shortterm special care in order to manage an episode of acute pain or symptoms, or for patients whose caregiver needs a short break.



Is choosing hospice giving up hope?

No, Our Hospice is hope. Hope for the best possible care during an advanced illness. The goal of Our Hospice is to help people with an advanced illness to live life more fully, maintain dignity and keep control over their lives. If the individual's condition improves and/or they decide they would like to pursue another method of treatment, they can be discharged from hospice care. Patients can be readmitted to Our Hospice as their situation or medical condition changes.

Here to help

Volunteers bring a special touch to the Our Hospice team that enhances the quality of care to our patients and families. Volunteers at Our Hospice find it personally gratifying and emotionally meaningful to assist those in need at a critical point in their lives. It is an opportunity to serve the people in your community by meeting their needs on an individual basis.

What do volunteers do?

- Support for patients can include visiting, reading, taking walks, writing letters, bringing in music and pet therapy
- Computer data entry and clerical assistance in our offices - copying, filing, and answering the phone
- Support fundraising events
- Various opportunities at the Hospice Center
- Provide an extra layer of care for patients and families, including a bedside vigil at the end of life

Volunteers give time based on their availability and on the needs of our patients and their families.

Volunteer for Our Hospice..... Work from the heart.....

Becoming an Our Hospice volunteer

For information on becoming a volunteer, contact:

Our Hospice of South Central Indiana Volunteer Program 2626 E 17th Street Columbus, IN 47201 812.314.8094 812.314.8031

For each volunteer position, the applicant receives orientation, training and ongoing education. There is a volunteer role to fit vour talents.